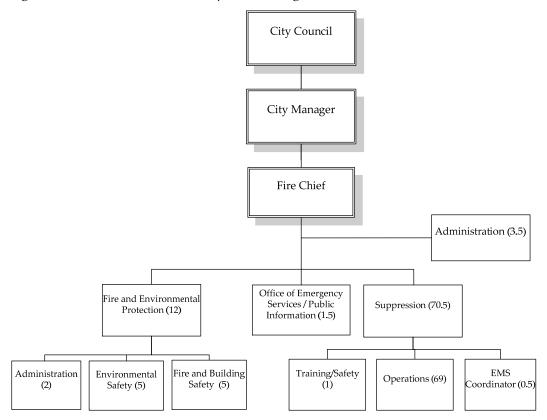
4.4 City of Mountain View Fire Department

4.4.1 Overview

The Mountain View Fire Department provides fire protection and emergency medical service to a population of 72,100 and service area of about 12 square miles. Figure 25 is a map depicting the boundaries and fire station locations of the City of Mountain View. Mountain View is a charter city with a seven-member City Council elected at large, operating under the council-manager form of government. The Fire Chief reports to the City Manager.

The department organization chart is shown in Figure 20.

Figure 20: Mountain View Fire Department Organization Chart



4.4.2 Budget

The department is funded primarily by the City's General Fund. Table 24 displays budgeted expenditures by function, as reported in the FY 2010-11 budget.³

Table 24: Expenditures by Function

| Function | Expenditure | |
|-------------------------------|--------------|--|
| Administrative and Management | \$1,501,441 | |
| Operations | \$16,445,640 | |
| Fire Prevention | \$2,333,660 | |
| Interfund Expenditures | \$318,000 | |
| Total Expenditures | \$20,598,741 | |

Table 25 shows budgeted expenditures by type.

Table 25: Expenditures by Type

| Туре | Expenditure | |
|----------------------------|--------------|--|
| Salaries and Benefits | \$19,081,591 | |
| Operations and Maintenance | \$963,692 | |
| Subtotal Operations | \$20,045,283 | |
| Capital | \$182,458 | |
| Other | \$371,000 | |
| Total Expenditures | \$20,598,741 | |

4.4.3 Stations

The Mountain View Fire Department maintains five stations. Stations 1, 2 and 4 are all in good condition. Renovations are scheduled for Station 3. Station 5 is currently a temporary structure; its replacement is scheduled for construction in the fall of 2010.

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³ Not all departments report expenditures by function. Where such a distribution was not included in budget documents, Management Partners asked departments to sort expenditures into functions to provide a basis for comparing department expenditures on emergency response activities.

4.4.4 Staffing

The department maintains daily staffing of five ALS engine companies, one Truck company, and one Rescue company. The Truck and Engine companies are staffed with three personnel while the Rescue is staffed with two. When additional paramedics are available, the Truck and Rescue are staffed with a paramedic. Initial deployment to a single alarm structure fire is 15 personnel.

Table 26 shows staffing levels of both sworn and non-sworn personnel for FY 2010-11.

Table 26: Staffing

| | Sworn | Non-Sworn | Total |
|-------------------------------|-------|-----------|-------|
| Administration and Management | 1.00 | 3.50 | 4.50 |
| Operations | 70.00 | 0.00 | 70.00 |
| Fire Prevention | 1.00 | 11.00 | 12.00 |
| Other | 0.00 | 2.00 | 2.00 |
| Total FTEs | 72.00 | 16.50 | 88.50 |

4.4.5 Labor Agreements

Labor agreement information is displayed in Table 27.

Table 27: Labor Agreements

| Labor Agreements | Term | Expires |
|------------------|---------|---------------|
| IAFF Local 1965 | 4 years | June 30, 2011 |

4.4.6 Benefits

Pension and health benefits for sworn personnel are shown in Table 28 below.

Table 28: Benefits

| Benefits | | | |
|----------|---|--|--|
| Pension | CalPERS 3% @ 50. Employees pay 50% of the City share above 16.268%, employee maximum of 13% - up to 4% added to the employee share of 9%. | | |
| Health | City pays 100% for employee only HMO plan. Employees pay 10% of difference between that and the cost of dependents. | | |

4.4.7 Apparatus

The fleet of seven engines and one truck was purchased in the fall of 2009. New Hazmat and rescue apparatus were delivered in the summer of 2010. Apparatus are on a 15 year replacement cycle; the fleet is scheduled to be replaced in 2025. The City's Fleet Division of Public Works maintains the apparatus and maintenance and replacement are funded through the City's fleet internal service fund. Two reserve engines are maintained and a reserve truck is shared with Palo Alto. Table 29 displays the department's apparatus.

Table 29: Apparatus

| Apparatus | Make/Model | Mileage |
|-------------|----------------|---------|
| Engine 2901 | Pierce Quantum | 6000 |
| Engine 2902 | Pierce Quantum | 6200 |
| Engine 2903 | Pierce Quantum | 6800 |
| Engine 2904 | Pierce Quantum | 6100 |
| Engine 2905 | Pierce Quantum | 2000 |
| Engine 2906 | Pierce Quantum | 5000 |
| Engine 2907 | Pierce Quantum | 4000 |
| Truck 1 | Pierce Quantum | 4300 |
| Rescue 1 | Pierce Quantum | New |
| Hazmat 5 | Pierce Quantum | New |

4.4.8 Service Delivery

Dispatch is handled through the Mountain View Police Department. The Fire Department reported 7,794 calls for service in 2009. Of those, 5,551 (72%) calls were for emergency medical service. Figure 21 shows all calls for service in 2009 according to type of call.

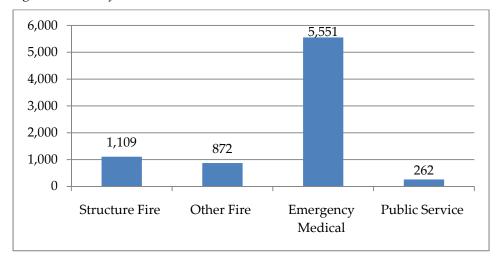


Figure 21: Calls for Service in 2009

Mountain View Fire Department has mutual/automatic aid agreements with CCFD, Sunnyvale and Palo Alto. During 2009, 97 aid responses were recorded; 45% were to CCFD while 28% were to Palo Alto. Table 30 lists only mutual and automatic aid given in 2009 because the department does not track mutual/automatic aid received.

Table 30: Mutual and Automatic Aid in 2009

| Agency | Mutual Aid Received | Automatic Aid Received | Mutual Aid Given | Automatic Aid Given |
|-------------------------|------------------------|---------------------------|---------------------|------------------------|
| CCFD | n/a | n/a | 6 | 38 |
| Palo Alto | n/a | n/a | 5 | 22 |
| SCFD | n/a | n/a | 0 | 2 |
| Sunnyvale | n/a | n/a | 6 | 14 |
| Moffett | n/a | n/a | 2 | 1 |
| CAL FIRE Ranger Unit | n/a | n/a | 1 | 0 |
| Total | n/a | n/a | 20 | 77 |

Table 31 shows response standards and performance in 2009.

| Measure | Standard* | Actual Performance |
|-------------------------------|--|-----------------------|
| Emergency calls – non-medical | Arrival of first engine at a structure fire within six minutes of dispatch, 100% of the time | 98% |
| Emergency calls - medical | 90% County standard | 96.8% |

Table 31: Response Standards and Performance for 2009

The City has an ISO rating of 2.

The Mountain View Fire Department has a full time fire marshal who manages the Fire and Environmental Protection Division. This division has two sections: Fire Building Safety and Environmental Safety. The division is also responsible for fire investigation, special events inspections, fire watch standby, training of suppression staff, and follow-up inspections of referrals and complaints. The department has a training battalion chief who oversees entry-level recruitment, probationary training and testing, and monthly training events for three shifts.

4.4.9 Trends and Projections

The population in the City of Mountain View is expected to increase by 26% between 2010 and 2035 to approximately 90,600 (an annualized rate of 1%). Figure 22 shows the projected population growth between 2000 and 2035.

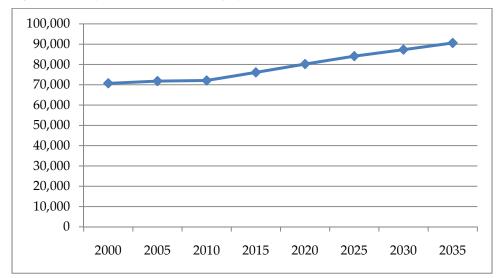


Figure 22: Projected Population City of Mountain View 2000 to 2035

Source: Association of Bay Area Governments

^{*} Response standards for non-medical emergency calls are established by the department. The County EMS agency has established the 90% compliance standard for medical emergency calls; this standard applies to each category, i.e., urban, suburban, etc.

Fire department expenditures have increased steadily since FY 2007-08, as displayed in Figure 23 below. This is driven largely by increased pension contributions.

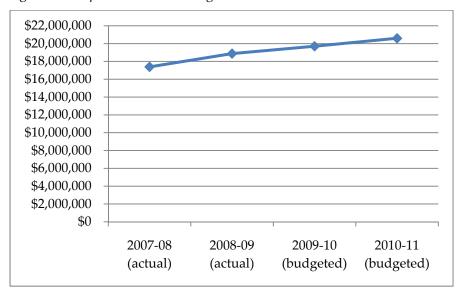


Figure 23: Expenditures and Budget 2007-08 to 2010-11

Staffing has remained stable during the past four fiscal years, dropping by only 0.50 budgeted FTEs from FY 2009-10 to FY 2010-11, as shown below in Figure 24.

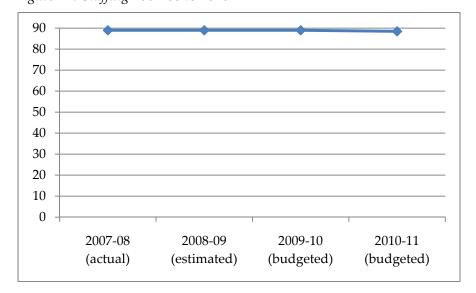


Figure 24: Staffing 2007-08 to 2010-11

