

4 Agency Profiles

This section of the report provides a profile of each entity responsible for fire and emergency medical services in Santa Clara County. Detailed information for each agency is contained in Attachment C.

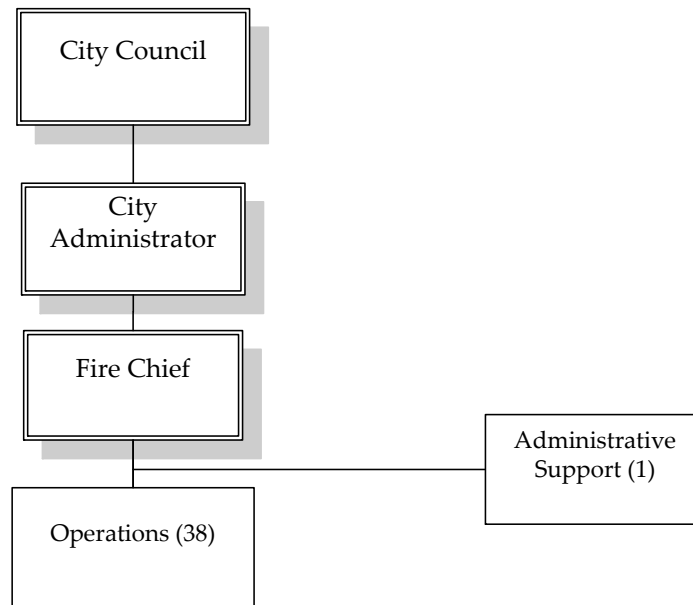
4.1 *City of Gilroy Fire Department*

4.1.1 Overview

The City of Gilroy Fire Department provides fire protection and emergency services to a 16.2 square mile area with an estimated 2010 population of 49,800. Gilroy is a charter city with a seven-member City Council. The city is a council-administrator form of government with the Fire Chief reporting to the City Administrator.

As new areas have been annexed, SCFD Station #3 on Hecker Pass Highway is now within the Gilroy city limits. Figure 10 is a map depicting the boundaries and fire station locations of the City of Gilroy. The Gilroy Fire Department and SCFD have automatic aid agreements and cover areas within each other's service area. A working group consisting of Gilroy, the City of Morgan Hill, the Santa Clara County Central Fire Protection District (CCFD) and SCFD is studying options to the current fragmented system. The organization chart of the Gilroy Fire Department is provided in Figure 5.

Figure 5: Gilroy Fire Department Organization Chart



4.1.2 Budget

The Fire Department is funded from the City's General Fund. Table 6 displays budgeted expenditures by function according to the FY 2010-11 budget.¹

Table 6: Expenditures by Function

Function	Expenditures
Administrative and Management	\$490,889
Operations	\$6,832,205
Fire Prevention	In Community Development Department
Other	\$32,276
Total Expenditures	\$7,645,370

Table 7 displays FY 2010-11 budgeted expenditures by type.

¹ Not all departments report expenditures by function. Where such a distribution was not included in budget documents, Management Partners asked departments to estimate expenditures into defined functions to provide a basis for comparing department expenditures on emergency response activities.

Table 7: Expenditures by Type

Type	Expenditures
Salaries and Benefits	\$6,744,520
Operations and Maintenance	\$809,425
Subtotal Operations	\$7,583,945
Capital	\$61,425
Total Expenditures	\$7,645,370

4.1.3 Stations

The department has three fire stations. The Sunrise station was constructed in 2004 and is in good condition. The Chestnut station needs remodeling and seismic upgrades. The Las Animas station was constructed in 1977 and remodeling of the kitchen and sleeping quarters is needed. Additionally, a new station is being planned for the southwest when sufficient development impact fees have been collected to fund construction. Detailed station information is in Attachment C.

4.1.4 Staffing

The department staffs three line engines. As a result of an agreement between the City and labor, effective July 1, 2010 all engines will be staffed with three-person companies. There is at least one certified firefighter/paramedic on each apparatus. One station, Sunrise, was browned-out for up to two-thirds of the time in FY 2009-10 due to budget cuts. The station will be returned to full operation with the new labor agreement. Initial response deployment to a single alarm structure fire is nine personnel.

The Gilroy Fire Department has 38 authorized full-time employees, of which 37 are sworn firefighter positions. Table 8 displays the number of sworn and non-sworn personnel as reported in the FY 2010-11 budget.

Table 8: Gilroy Fire Department Staffing

	Sworn	Non-Sworn	Total
Administrative and Management	1.00	1.00	2.00
Operations	36.00	0.00	36.00
Fire Prevention (in Community Development Department)	n/a	n/a	n/a
Other	0.00	0.00	0.00
Total FTEs	37.00	1.00	38.00

4.1.5 Labor Agreements

Information about labor agreements is displayed in Table 9.

Table 9: Labor Agreements

Labor Agreements	Term	Expires
IAFF Local 2805	3 years	December 31, 2013
Gilroy Management Association	1 year	June 30, 2011

4.1.6 Benefits

Pension and health benefits for sworn personnel are shown in Table 10 below.

Table 10: Benefits

Benefits	
Pension	City pays employee 9% for CalPERS, 3% @ 55
Health	City pays (as of Jan 1, 2010): Employee only \$ 523.08 Employee + 1 \$1,035.21 Employee + 2 or more \$1,381.33

4.1.7 Apparatus

Apparatus is typically replaced after 20 years. Most apparatus is less than eight years old; one reserve engine is 23 years old. All scheduled replacements have been postponed for at least five years. Apparatus maintenance is performed by the City's Fleet and Facility Division. Equipment replacement is funded through

annual contributions to an internal service fund. Table 11 displays the fire department's apparatus.

Table 11: Apparatus

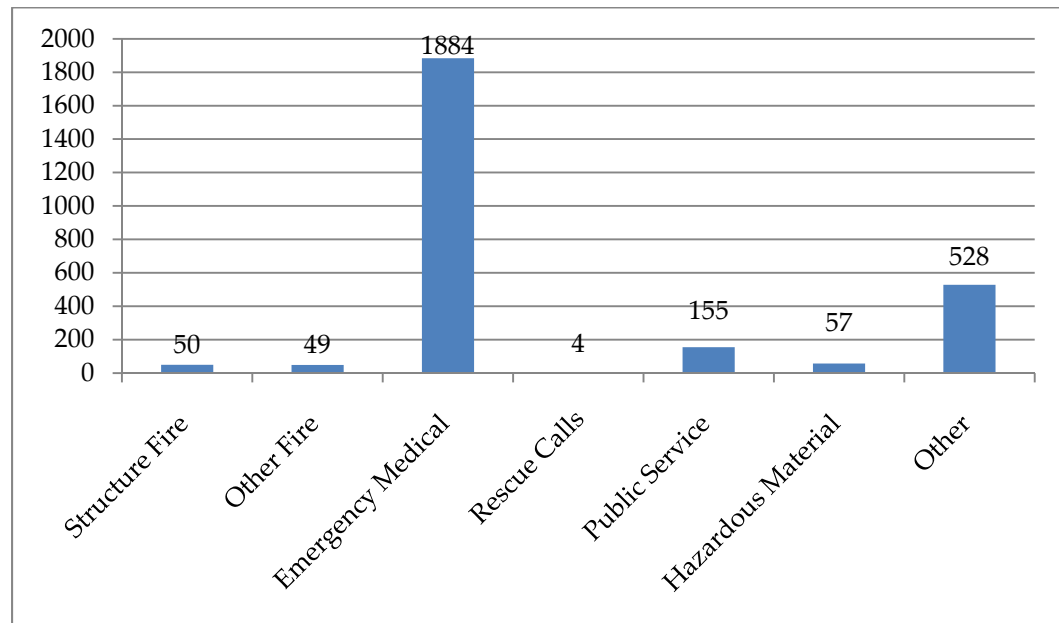
Apparatus	Year	Type/Make
Engine 61	2007	Hi-Tech Type I Pumper
Engine 71	2002	Hi-Tech Type I Pumper
Engine 81	1999	Hi-Tech Type I Pumper
Engine 72	1987	Triple Combination Pumper
Truck 61	2004	American LaFrance/LTI 75' Quint
Engine 83	1999	West-Mark Type III
Rescue 81	2003	Type 1 Ambulance
Brush Patrol 61	2005	Type 4 4x4 Pumper
Brush Patrol 71	2007	Type 4 4x4 Pumper

4.1.8 Service Delivery

Dispatching is provided by the Gilroy Police Department; EMS calls are transferred to Santa Clara County Communications, which uses emergency medical dispatch (EMD) protocol and provides transport dispatch. Interagency coordination for automatic aid is handled through telephone calls. The multi-agency regionalization group has identified the South County's communication system as an issue that impacts the region's response times and ability to work together.

During calendar year 2009 there were 2,727 reported calls for the department; of those 1,884 (69%) were EMS calls. Gilroy's calls for service are shown in Figure 6.

Figure 6: Calls for Service in 2009



Mutual aid and automatic aid agreements are maintained with several agencies. In 2009 the City received mutual/automatic aid 117 times and provided aid 284 times. By far the majority of aid responses received and provided (95%) were with the SCFD. Mutual aid for 2009 is shown in Table 12. The regionalization study group discussed above is analyzing the utilization of a full boundary drop service protocol.

Table 12: Mutual and Automatic Aid for 2009

Agency	Mutual Aid Received	Automatic Aid Received	Mutual Aid Given	Automatic Aid Given
South Santa Clara County Fire Protection District	3	112	65	201
Santa Clara County Central Fire Protection District	1	1	2	0
CAL FIRE	0	0	4	8
Hollister FD	0	0	2	0
Other	0	0	2	0
Total	4	113	75	209

Table 13 displays the department's response standards and performance.

Table 13: Response Standards and Performance for 2009

Measure	Standard*	Actual Performance
Emergency calls – non medical	90% within 5 minutes	88% within 5 minutes
Emergency calls – medical	90% compliance	97.65%

* Response standards for non-medical emergency calls are established by the department. The County EMS agency has established a 90% compliance standard for medical emergency calls; this standard applies to each category, i.e., urban, suburban, etc.

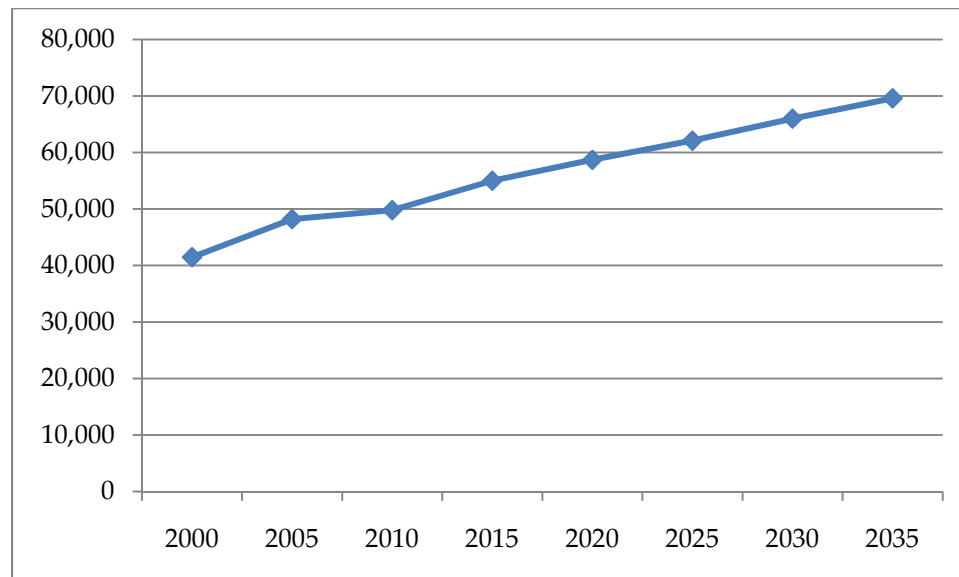
The City has an ISO rating of 4.

The Fire Marshal works in the City's Community Development Department and handles Hazmat inspections as well as construction plan check and inspection. The Fire Chief handles training responsibilities.

4.1.9 Trends and Projections

City population is expected to grow 40% between 2010 and 2035 to an estimated 69,600 residents. This is an annualized growth rate of 1.6%. Figure 7 shows projected population growth between 2000 and 2035.

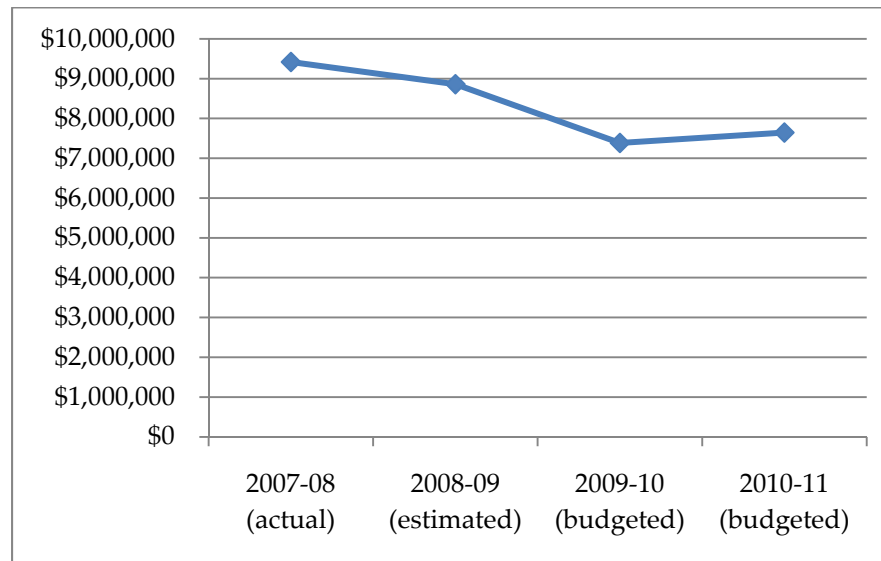
Figure 7: Projected Population City of Gilroy 2000 to 2035



Source: Association of Bay Area Governments

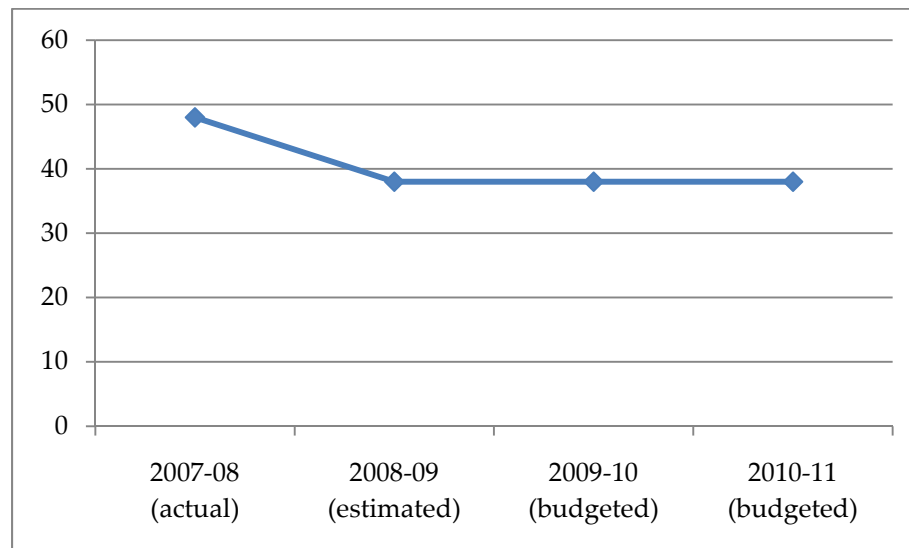
Fire department expenditures have decreased by 19% over the past four fiscal years. Figure 8 shows budget expenditures from FY 2007-08 to FY 2010-11.

Figure 8: Expenditures and Budget 2007-08 to 2010-11



Staffing decreased from 48 in FY 2007-08 to 38 in FY 2008-09. It has remained constant over the past three fiscal years at 38. Figure 9 shows staffing changes from FY 2007-08 to FY 2010-11.

Figure 9: Staffing from 2007-08 to 2010-11



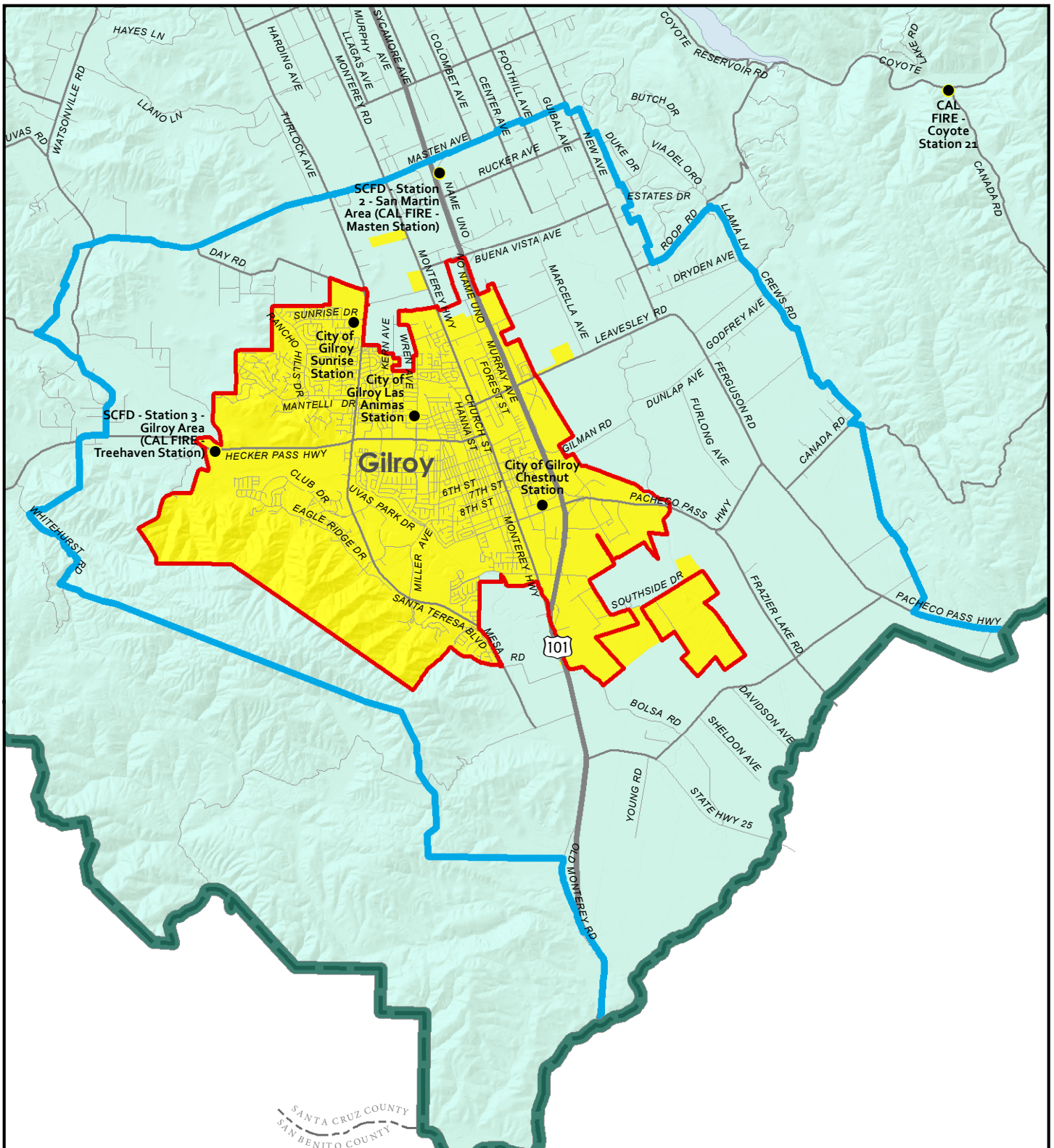


Figure 10: City of Gilroy

November 2010

